

Rebecca J. Dulin Senior Counsel

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July 18, 2017

#### VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd Chief Clerk / Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia SC 29211

Re: South Carolina Disconnection Report for Service Terminations Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Carolinas, LLC's ("DEC") South Carolina Disconnection Report of Service Termination for the period of April 2017 through June 2017. DEC provides the following data and information:

- Number of accounts whose service was disconnected, either voluntarily or involuntarily, including the reason therefore, during the application period.
- Number of accounts disconnected daily for those categories that are known to be involuntary disconnections, (*i.e.* nonpayment of bill of deferred payment agreement and fraud or tampering).
- Average duration of service interruption. DEC is able to capture data on the duration of the interruption provided it can be confirmed that the reconnect is in the same name and at the same premise as the disconnect.
- DEC's Residential Delinquent Account Disconnection Procedures is attached to the Disconnect Report filed on October 14, 2015 and was provided to the Office of Regulatory Staff.

Please contact me if you have any questions.

Sincerely, Rebeau Dhi

Rebecca J. Dulin

**Enclosures** 

cc: Parties of Record

## Duke Energy Carolinas, LLC South Carolina Disconnection Report April - June 2017

| INVOLUNTARY TERMINATIONS OF SERVICE         | Number | Note |
|---|--------|------|
| Nonpayment                                  | 12214  | (1)  |
| Unauthorized reconnection, tampering, fraud | 896    | (2)  |
| TOTAL INVOLUNTARY TERMINATIONS OF SERVICE   | 13110  |      |
| OTHER TERMINATIONS OF SERVICE               | 50318  | (3)  |
| TOTAL TERMINATIONS OF SERVICE               | 63428  |      |

The information provided in this report reflects the number of "accounts" disconnected, not the number of customers disconnected. A customer's service may be disconnected more than one time during the period for which the data is reported.

#### NOTES:

- (1) Customers accounts disconnected for nonpayment remain active for 7 calendar days before a disconnect or removal final order is worked.
- (2) Accounts subjected to disconnection for tampering and/or fraudelent use of electricity.
- (3) Includes accounts terminated at the customers request, including read in/read out requests, transfers, and actual disconnections of service. category could also include a small number of customers whose service had previously been disconnected for nonpayment, where service was not restored within 7 days and the account was final billed (see report on duration of interruption). Therefore, this number of accounts disconnected may be reported both in the nonpayment category and this category, i.e. counted twice, even though there was only one service disconnection.

Rpt 3731031

# Duke Energy Corporation SC- Non Pay Disconnect Final

Report Date: 7/2/2017

Pgm SCNPDEInactiveSum.rep

| Service Type    | Complete Date | Work Request Type<br>Description | Count |
|-----------------|---------------|----------------------------------|-------|
| NON RESIDENTIAL | 4/3/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 4/4/2017      | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 4/5/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 4/10/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 4/11/2017     | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 4/12/2017     | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 4/13/2017     | DISCONNECT FINAL                 | 3     |
| NON RESIDENTIAL | 4/19/2017     | DISCONNECT FINAL                 | 3     |
| NON RESIDENTIAL | 4/21/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 4/25/2017     | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 4/28/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/1/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/2/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/3/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/8/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/11/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/15/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/16/2017     | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 5/18/2017     | DISCONNECT FINAL                 | 4     |
| NON RESIDENTIAL | 5/23/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/24/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/25/2017     | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 5/30/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 5/31/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 6/1/2017      | DISCONNECT FINAL                 | 2     |
| NON RESIDENTIAL | 6/8/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 6/9/2017      | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 6/12/2017     | DISCONNECT FINAL                 | 4     |
| NON RESIDENTIAL | 6/15/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 6/16/2017     | DISCONNECT FINAL                 | 1     |
| NON RESIDENTIAL | 6/23/2017     | DISCONNECT FINAL                 | 3     |
| NON RESIDENTIAL |               | Total:                           | 50    |

| Service Type | Complete Date | Work Request Type<br>Description | Count |
|--------------|---------------|----------------------------------|-------|
| RESIDENTIAL  | 4/3/2017      | DISCONNECT FINAL                 | 5     |
| RESIDENTIAL  | 4/4/2017      | DISCONNECT FINAL                 | 15    |
| RESIDENTIAL  | 4/5/2017      | DISCONNECT FINAL                 | 23    |
| RESIDENTIAL  | 4/6/2017      | DISCONNECT FINAL                 | 22    |
| RESIDENTIAL  | 4ħ7//2017     | DISCONNECT FINAL                 | 14    |
| RESIDENTIAL  | 4/10/2017     | DISCONNECT FINAL                 | 15    |
| RESIDENTIAL  | 4/11/2017     | DISCONNECT FINAL                 | 23    |
| RESIDENTIAL  | 4/12/2017     | DISCONNECT FINAL                 | 20    |
| RESIDENTIAL  | 4/13/2017     | DISCONNECT FINAL                 | 18    |
| RESIDENTIAL  | 4/17/2017     | DISCONNECT FINAL                 | 7     |
| RESIDENTIAL  | 4/18/2017     | DISCONNECT FINAL                 | 26    |
| RESIDENTIAL  | 4/19/2017     | DISCONNECT FINAL                 | 30    |
| RESIDENTIAL  | 4/20/2017     | DISCONNECT FINAL                 | 11    |
| RESIDENTIAL  | 4/21/2017     | DISCONNECT FINAL                 | 16    |
| RESIDENTIAL  | 4/24/2017     | DISCONNECT FINAL                 | 16    |
| RESIDENTIAL  | 4/25/2017     | DISCONNECT FINAL                 | 29    |
| RESIDENTIAL  | 4/26/2017     | DISCONNECT FINAL                 | 19    |
| RESIDENTIAL  | 4/27/2017     | DISCONNECT FINAL                 | 6     |
| RESIDENTIAL  | 4/28/2017     | DISCONNECT FINAL                 | 9     |
| RESIDENTIAL  | 5/1/2017      | DISCONNECT FINAL                 | 17    |
| RESIDENTIAL  | 5/2/2017      | DISCONNECT FINAL                 | 13    |
| RESIDENTIAL  | 5/3/2017      | DISCONNECT FINAL                 | 16    |
| RESIDENTIAL  | 5/4/2017      | DISCONNECT FINAL                 | 14    |
| RESIDENTIAL  | 5/5/2017      | DISCONNECT FINAL                 | 3     |
| RESIDENTIAL  | 5/8/2017      | DISCONNECT FINAL                 | 11    |
| RESIDENTIAL  | 5/9/2017      | DISCONNECT FINAL                 | 9     |
| RESIDENTIAL  | 5/11/2017     | DISCONNECT FINAL                 | 20    |
| RESIDENTIAL  | 5/12/2017     | DISCONNECT FINAL                 | 6     |
| RESIDENTIAL  | 5/15/2017     | DISCONNECT FINAL                 | 8     |
| RESIDENTIAL  | 5/16/2017     | DISCONNECT FINAL                 | 14    |
| RESIDENTIAL  | 5/17/2017     | DISCONNECT FINAL                 | 14    |
| RESIDENTIAL  | 5/18/2017     | DISCONNECT FINAL                 | 24    |
| RESIDENTIAL  | 5/19/2017     | DISCONNECT FINAL                 | 8     |
| RESIDENTIAL  | 5/22/2017     | DISCONNECT FINAL                 | 12    |
| RESIDENTIAL  | 5/23/2017     | DISCONNECT FINAL                 | 14    |
| RESIDENTIAL  | 5/24/2017     | DISCONNECT FINAL                 | 14    |
|              |               |                                  |       |

| RESIDENTIAL | 5/25/2017 | DISCONNECT FINAL | 8   |
|-------------|-----------|------------------|-----|
| RESIDENTIAL | 5/26/2017 | DISCONNECT FINAL | 3   |
| RESIDENTIAL | 5/30/2017 | DISCONNECT FINAL | 21  |
| RESIDENTIAL | 5/31/2017 | DISCONNECT FINAL | 17  |
| RESIDENTIAL | 6/1/2017  | DISCONNECT FINAL | 13  |
| RESIDENTIAL | 6/2/2017  | DISCONNECT FINAL | 6   |
| RESIDENTIAL | 6/5/2017  | DISCONNECT FINAL | 12  |
| RESIDENTIAL | 6/6/2017  | DISCONNECT FINAL | 22  |
| RESIDENTIAL | 6/7/2017  | DISCONNECT FINAL | 11  |
| RESIDENTIAL | 6/8/2017  | DISCONNECT FINAL | 7   |
| RESIDENTIAL | 6/9/2017  | DISCONNECT FINAL | 1   |
| RESIDENTIAL | 6/12/2017 | DISCONNECT FINAL | 5   |
| RESIDENTIAL | 6/13/2017 | DISCONNECT FINAL | 13  |
| RESIDENTIAL | 6/14/2017 | DISCONNECT FINAL | 13  |
| RESIDENTIAL | 6/15/2017 | DISCONNECT FINAL | 8   |
| RESIDENTIAL | 6/16/2017 | DISCONNECT FINAL | 13  |
| RESIDENTIAL | 6/19/2017 | DISCONNECT FINAL | 12  |
| RESIDENTIAL | 6/20/2017 | DISCONNECT FINAL | 9   |
| RESIDENTIAL | 6/21/2017 | DISCONNECT FINAL | 3   |
| RESIDENTIAL | 6/22/2017 | DISCONNECT FINAL | 5   |
| RESIDENTIAL | 6/23/2017 | DISCONNECT FINAL | 9   |
| RESIDENTIAL |           | Total:           | 752 |
|             |           | Report Total:    | 802 |
|             |           |                  |     |

# Rpt 3731030 Duke Energy Corporation SC- Energy Protection Summary

Report Date: 7/2/2017

Pgm SCEPSummary.rep

| Description              | Service Type    | Complete<br>Date | Count |   |
|--------------------------|-----------------|------------------|-------|---|
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/3/2017         |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/5/2017         |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/6/2017         |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/7/2017         |       | 2 |
| <b>ENERGY PROTECTION</b> | NON RESIDENTIAL | 4/10/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/12/2017        |       | 4 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/17/2017        |       | 1 |
| <b>ENERGY PROTECTION</b> | NON RESIDENTIAL | 4/18/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/19/2017        |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/20/2017        |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/25/2017        |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/27/2017        |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 4/29/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/1/2017         |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/2/2017         |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/3/2017         |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/4/2017         |       | 3 |
| <b>ENERGY PROTECTION</b> | NON RESIDENTIAL | 5/5/2017         |       | 3 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/8/2017         |       | 4 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/9/2017         |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/10/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/11/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/12/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/15/2017        |       | 4 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/19/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/23/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/24/2017        |       | 2 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/25/2017        |       | 3 |
| <b>ENERGY PROTECTION</b> | NON RESIDENTIAL | 5/26/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/30/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 5/31/2017        |       | 1 |
| ENERGY PROTECTION        | NON RESIDENTIAL | 6/2/2017         |       | 1 |

**SCEPSummary** 

| Description              | Service Type | Complete         | Count |     |
|--------------------------|--------------|------------------|-------|-----|
| Description              | Service Type | Complete<br>Date | Count |     |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/3/2017         |       | 12  |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/4/2017         |       | 20  |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/5/2017         |       | 12  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/6/2017         |       | 17  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/7/2017         |       | 17  |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/10/2017        |       | 15  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/11/2017        |       | 16  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/12/2017        |       | 14  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/13/2017        |       | 19  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/17/2017        |       | 13  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/18/2017        |       | 13  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/19/2017        |       | 24  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/20/2017        |       | 24  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/21/2017        |       | 5   |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/24/2017        |       | 9   |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/25/2017        |       | 211 |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 4/26/2017        |       | 12  |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/127/12/017     |       | 17  |
| ENERGY PROTECTION        | RESIDENTIAL  | 4/28/2017        |       | 10  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/1/2017         |       | 23  |
| ENERGY PROTECTION        | RESIDENTIAL  | 5/2/2017         |       | 19  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/3/2017         |       | 14  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/4/2017         |       | 12  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/5/2017         |       | 11  |
| ENERGY PROTECTION        | RESIDENTIAL  | 5/8/2017         |       | 25  |
| ENERGY PROTECTION        | RESIDENTIAL  | 5/9/2017         |       | 18  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/10/2017        |       | 43  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/11/2017        |       | 8   |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/12/2017        |       | 5   |
| ENERGY PROTECTION        | RESIDENTIAL  | 5/15/2017        |       | 25  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/16/2017        |       | 19  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/17/2017        |       | 18  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/18/2017        |       | 8   |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/19/2017        |       | 12  |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/22/2017        |       | 9   |
| <b>ENERGY PROTECTION</b> | RESIDENTIAL  | 5/23/2017        |       | 3   |

| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017 ENERGY PROTECTION RESIDENTIAL 6/22/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017 ENERGY PROTECTION RESIDENTIAL 6/26/2017 ENERGY PROTECTION RESIDENTIAL 6/26/2017 ENERGY PROTECTION RESIDENTIAL 6/28/2017 ENERGY PROTECTION RESIDENTIAL 6/28/2017 ENERGY PROTECTION RESIDENTIAL 6/29/2017 ENERGY PROTECTION RESIDENTIAL 6/29/2017 ENERGY PROTECTION RESIDENTIAL 6/30/2017 | 8<br>13<br>15<br>12<br>8<br>1<br>11<br>11<br>14<br>3<br>8<br>12<br>7<br>16<br>8<br>2 |
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| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017 ENERGY PROTECTION RESIDENTIAL 6/26/2017 ENERGY PROTECTION RESIDENTIAL 6/26/2017 ENERGY PROTECTION RESIDENTIAL 6/26/2017   | 13<br>15<br>12<br>8<br>1<br>11<br>11<br>14<br>3<br>8<br>12<br>7                      |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/19/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017 ENERGY PROTECTION RESIDENTIAL 6/22/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017   | 13<br>15<br>12<br>8<br>1<br>11<br>11<br>14<br>3<br>8<br>12                           |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/19/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017 ENERGY PROTECTION RESIDENTIAL 6/22/2017 ENERGY PROTECTION RESIDENTIAL 6/23/2017   | 13<br>15<br>12<br>8<br>1<br>11<br>11<br>14<br>3<br>8                                 |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/19/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017 ENERGY PROTECTION RESIDENTIAL 6/22/2017   | 13<br>15<br>12<br>8<br>1<br>11<br>11<br>14<br>3                                      |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/19/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017 ENERGY PROTECTION RESIDENTIAL 6/21/2017   | 13<br>15<br>12<br>8<br>1<br>11<br>11<br>14   |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/19/2017 ENERGY PROTECTION RESIDENTIAL 6/20/2017   | 13<br>15<br>12<br>8<br>1<br>11   |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017 ENERGY PROTECTION RESIDENTIAL 6/15/2017 ENERGY PROTECTION RESIDENTIAL 6/16/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017 ENERGY PROTECTION RESIDENTIAL 6/18/2017   | 13<br>15<br>12<br>8<br>1   |
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| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017 ENERGY PROTECTION RESIDENTIAL 6/14/2017   | 13<br>15   |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017 ENERGY PROTECTION RESIDENTIAL 6/13/2017   | 13   |
| ENERGY PROTECTION RESIDENTIAL 6/12/2017   |  |
| 10-10-10-10-10-10-10-10-10-10-10-10-10-1  | 8  |
|   |  |
| ENERGY PROTECTION RESIDENTIAL 6/9/2017  | 14   |
| ENERGY PROTECTION RESIDENTIAL 6/8/2017  | 10   |
| ENERGY PROTECTION RESIDENTIAL 6/7/2017  | 7  |
| ENERGY PROTECTION RESIDENTIAL 6/6/2017  | 6  |
| ENERGY PROTECTION RESIDENTIAL 6/5/2017  | 14   |
| ENERGY PROTECTION RESIDENTIAL 6/2/2017  | 6  |
| ENERGY PROTECTION RESIDENTIAL 6/1/2017  | 15   |
| ENERGY PROTECTION RESIDENTIAL 5/31/2017   | 5  |
| ENERGY PROTECTION RESIDENTIAL 5/30/2017   | 5  |
| ENERGY PROTECTION RESIDENTIAL 5/26/2017   | 3  |
| ENERGY PROTECTION RESIDENTIAL 5/25/2017   | 4  |
| ENERGY PROTECTION RESIDENTIAL 5/24/2017   | 9  |

Page 1

Rpt 3731029 Duke Energy Corporation
SC- Energy Protection Non Pay Disconnects

Report Date: 7/2/2017 Non Pay Disconnect 7 Days Before or 7 Days After

### Pgm SCEPDisconnects.rep

| Disconnect Date | Service Type    | Count |
|-----------------|-----------------|-------|
| 5/24/2017       | NON RESIDENTIAL | 1     |
| Total           | NON RESIDENTIAL | 1     |
| 4/7/2017        | RESIDENTIAL     | 1     |
| 5/10/2017       | RESIDENTIAL     | 1     |
| 5/15/2017       | RESIDENTIAL     | 1     |
| 5/23/2017       | RESIDENTIAL     | 1     |
| 6/8/2017        | RESIDENTIAL     | 1     |
| 6/12/2017       | RESIDENTIAL     | 1     |
| 6/13/2017       | RESIDENTIAL     | 1     |
| 6/19/2017       | RESIDENTIAL     | 2     |
| 6/21/2017       | RESIDENTIAL     | 1     |
| 6/29/2017       | RESIDENTIAL     | 1     |
| Total           | RESIDENTIAL     | 11    |
|                 | Report Total:   | 12    |

Page 1

Rpt 3731034 Duke Energy Corporation SC- Non Pay Disconnects Reconnected

Report Date: 7/2/2017

### Pgm SCDaysToReconnect.rep

| Service Type    | Days to Reconnect | Count |
|-----------------|-------------------|-------|
| Non Residential | 0                 | 339   |
| Non Residential | 1                 | 103   |
| Non Residential | 2                 | 22    |
| Non Residential | 3                 | 35    |
| Non Residential | 4                 | 22    |
| Non Residential | 5                 | 8     |
| Non Residential | 6                 | 13    |
| Non Residential | 7                 | 10    |
| Total           |                   | 552   |
| Residential     | 0                 | 6020  |
| Residential     | 1                 | 953   |
| Residential     | 2                 | 287   |
| Residential     | 3                 | 204   |
| Residential     | 4                 | 109   |
| Residential     | 5                 | 611   |
| Residential     | 6                 | 711   |
| Residential     | 7                 | 511   |
| Total           |                   | 7756  |
| Report Total    |                   | 8308  |